Location Overview
Spain

A xerox Company

Spain is a powerful locale for outsourced business services of domestic and multinational businesses alike.

The country is enjoying a surge in outsourcing interest, both onshore and offshore, because of its multilingual and skilled labor force, highly competitive costs and excellent communications infrastructure.

Our flagship business process outsourcing (BPO) delivery center is located on the outskirts of Barcelona. The multilingual capability of this facility allows us to deliver high-quality, cost-effective administration services for Finance and Accounting and Human Resources services to clients from 16 European countries. It features:

- More than 500 employees from 38 countries
- 13 languages
- E1 connectivity to the U.S. and India
- Call center with on-site support.

Across Europe

Spain is one of the strategic European countries from which we deliver services across IT, HR, F&A and Customer Care. Our strength in this region is drawn from our work with leading firms in their markets, as well as from strategic acquisitions that provide even greater local delivery capability.

Globally, we pride ourselves on reliable services and great client relationships that are founded on long-term integrity and mutual respect. Our European centers service national and global organizations, who entrust their business functions to us. On their behalf, we deliver transparently and seamlessly 24/7. Our European centers have the depth of language skill and cultural understanding that is favored by many of today's most forward-thinking and results-focused organizations.

Our Scope of Services

IT Outsourcing

- Desktop management
- Managed storage
- Mid-range server outsourcing
- Network outsourcing
- Remote infrastructure management
- Utility computing

Human Resource Services

- Compensation
- Consulting
- Defined benefit
- Defined contribution
- Employee development

- Employee service center
- Global mobility
- Health and welfare
- HR infrastructure systems
- Learning services
- Payroll
- Performance management
- Staffing and recruiting
- Transformation services

Finance and Administration

- Strategic advisory services
- Order to cash
- Procure to pay
- Employee payments
- General accounting
- Treasury and cash management

You can learn more about us at www.acs-inc.com.

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