



## Connie Harvey

Executive Vice President and Group President  
ACS Healthcare, Finance and Insurance

Connie Harvey is Executive Vice President and Group President of the ACS Healthcare, Finance and Insurance lines of business for commercial operations.

Previously, she served as managing director of the company's Healthcare Payer and Insurance Services line of business, leading business development, technology development and client relationships. Healthcare Payer and Insurance Services supports more than 35 major payer and insurance organizations, and nine of the top 10 payer companies.

Harvey has focused on various initiatives to improve operational performances for better serving customers and diversifying the service offering. While managing director of the Healthcare Payer and Insurance delivery unit, she nearly tripled its annual revenue in five years. As a result of her focus on quality, this business's customers now report the highest satisfaction levels in company history.

She graduated with distinction from Iowa State University with a BS in Industrial Engineering.

### Healthcare Payer and Insurance Solutions

Harvey offers a unique perspective on business strategies that focus on financial performance, operations improvement, technology deployment, ongoing support and education, and resource allocation. She can provide expert insights into:

- Transactional efficiencies – claims, membership/billing and provider maintenance/eligibility
- Customer care savings – consumer engagement with clinical and consultative expertise
- Cost recovery, audit and avoidance – identify, track and litigate.

For more information  
or to arrange an interview,  
please contact:

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